

Cumulative Responses to Questions Regarding Riverhead RFP-Credit/Debit/E-Check Processing (3-6-15)

1. The Town does not have a mobile app or mobile solution in place.
2. We do not currently accept Apple Pay.
3. We currently do not utilize kiosk or tablet for payment. The Town will entertain a proposal.
4. The Town is interested in on-line credit card processing as a convenience for resident subscribers.
5. The Town's current vendor is EVO Merchant Services/Systems East.
6. 2014 Annual Amounts:
 - Credit/Debit Card Dollar Volume: \$783,675.00; transaction volume: 2500
 - E-Checks: Dollar Volume 1.2 million; transaction volume: 338
7. Dept service subject matter: Property tax payments, building/planning/development site fees, Sanitation, Water, Clerks records, building fees, parks & Recreation, etc.
8. Processing Environment: Terminals, Gateway.
9. We do not currently utilize PIN-based debit transactions.
10. The Town is presently in a holdover contract status regarding present processing services.
11. Credit card/Debit Card/E-Check fees are assessed to the subscribers on a percentage and per transaction basis.